Mr GRAHAM TAYLOR

Booking reference: YGKYUI

Electronic ticket:	618-2415020809
Date of issue:	06 Jul 2016
Place of issue:	online booking
IATA number:	32393340

Dear Mr TAYLOR

Thank you for using the Singapore Airlines Electronic Ticket service. This is your travel itinerary.
We appreciate your patronage and look forward to serving you again in the near future.
Sincerely,
Singapore Airlines

Flight Details

SQ241 Singapore Airlines FIRST

Departs:	Singapore (SIN) Terminal 3	Sat, 06 Aug 2016 07:05	Status:	CONFIRMED
Arrives:	Sydney (SYD)	Sat, 06 Aug 2016 16:45	Checked bags:	50KG

Payment details

Miles used:	63,750	miles

Form of payment: Award
Approval code: 05H8R6N0637

Passenger Service and Security Charge	SGD	19.90
Safety and Security Charge (Domestic/International)	SGD	4.50
Passenger Services Charge - Intl	SGD	25.60
Aviation Levy	SGD	6.10
Passenger Security Service Charge	SGD	8.00
Airline Fuel and Insurance Surcharge	SGD	183.10
Ticket amount:	SGD	247.20

Form of payment:
Amex Card - XXXXXXXXXXX2058

Restrictions:
AGT32377022

Important notices

Important Notices

Please bring along this receipt during your travel (in case any third party requires proof of purchase), and have all valid travel documents (e.g. visa and passport) with you.

If payment is made via credit and/or debit card(s), you may be required to present the credit and/or debit card(s) used for verification prior to your departure.Flight departure and arrival timings, including information regarding the airport terminal is available via the Flight Status page on our website. SIA flights departing from Singapore will depart from either Terminal 2 or Terminal 3, as indicated on your E-ticket receipt. For SIA flights arriving into Singapore, the arrival terminal will be confirmed approximately 2 hours before the actual time of arrival. The arrival terminal information is available at www.singaporeair.com and the flight enquiry hotline at 1800-542-4422 (within Singapore).

For changes to your travel plans, please contact the Singapore Airlines office nearest to you. Service fees for bookings, ticketing and ticket changes may apply. Contact details and service fees details are available on our website www.singaporeair.com For tickets sold in USA and only for flights departing from and arriving in USA, fees for cancellations made within 24 hours of initial ticket issuance may be waived.

Your airline ticket is electronically stored in our computer system and is subject to our Terms and Conditions (including our Conditions of Contract, General Conditions of Carriage and Privacy Policy) which can be found on the Terms and Conditions section on www.singaporeair.com. Please note that the PNR and E-Ticket reference number should be kept confidential by the customer. The customer agrees to be liable for all transactions made pursuant to the use of the PNR and E-Ticket reference number with or without the customer's knowledge or consent. SIA will not be held liable for any loss, damage or expense incurred by the customer however caused, through any unauthorised disclosure or unauthorised use of their PNR and E-Ticket reference number. The price of your ticket may include taxes (imposed by government authorities) and fees and surcharges (imposed by airport authorities or airlines). Such taxes, fees and surcharges are either included in the fare or shown separately on the E-ticket receipt. Please refer to the List of Tax Codes Description for more information regarding taxes, fees and surcharges. Copies of our Terms and Conditions (including our Conditions of Contract, General Conditions of Carriage and Privacy Policy) and the List of Tax Codes Description can be obtained at any of our Singapore Airlines ticket offices or online on www.singaporeair.com.

For Singapore Airlines Conditions of Contract please click on the link below:
https://www.singaporeair.com/jsp/cms/en_UK/global_footer/conditions-of-notice.jsp

For Singapore Airlines General Conditions of Carriage please click on the link below :
https://www.singaporeair.com/jsp/cms/en_UK/global_footer/conditions-carriage.jsp

For Singapore Airlines Privacy Policy please click on the link below:
https://www.singaporeair.com/en_UK/privacy-policy/

For List of Tax codes description please click on the link below:
http://www.singaporeair.com/pdf/taxes/airport-taxes.pdf

SIA Baggage PolicyChecked Baggage:i. For flights to and from USA and Canada, the free checked baggage allowance per passenger is 2 pieces*#^.
ii. For flights to and from Brazil, the free checked baggage allowance per passenger is 2 pieces*, each weighing no more than 32kg.
iii. For all other flights, the free checked baggage allowance is 30kg, 35kg, 40kg or 50kg per passenger for Economy, Premium Economy, Business or First Class/Suites respectively.
iv. PPS Club members travelling on SQ/MI flights are allowed additional 100% baggage allowance above the allowance for their class of travel.
v. PPS club members travelling on other Star Alliance carriers are allowed additional checked baggage allowance of:
  (a) 20kg; or
  (b) For flights to and from USA and Canada - 1 piece*#^; or
  (c) For flights to and from Brazil - 1 piece* (weighing no more than 32kg).
vi. KrisFlyer Elite Gold and Star Gold members are allowed an additional checked baggage allowance of:
  (a) 20kg; or
  (b) For flights to and from USA and Canada - 1 piece*#^; or
  (c) For flights to and from Brazil - 1 piece* (weighing no more than 32kg).
vii. Infants are allowed free checked baggage allowance of:
  (a) 10kg; or
  (b) For flights to and from USA and Canada - 1 piece*#^; or
  (c) For flights to and from Brazil - 1 piece* (weighing no more than 32kg).
In addition, a fully collapsible stroller or pushchair, carrycot or car seat may be checked-in without charge.
vii. For interline and codeshare flights, the free checked baggage allowance and excess baggage charges of the other airlines operating those flights may differ from SIA's baggage policy.

*Whenever the "piece" concept is applied, regardless of class of travel, the outside linear dimensions of each piece must not exceed 158cm (62 inches).
#Each piece must weigh no more than 23kg for Economy or Premium Economy and no more than 32 kg for Business or First Class/Suites.
^Excess baggage charges can be found on the Travel Information section on www.singaporeair.com.

Cabin Baggage:
Premium Economy and Economy class cabin baggage is limited to 1 piece per passenger. First and Business class passengers are allowed 2 pieces per passenger. For safety reasons, cabin baggage must not exceed 115 cm (45 inches) in total linear dimensions and weigh not more than 7 kg (15 lb) each. More information on checked and cabin baggage, and the excess baggage pricing is available on www.singaporeair.com.

Seating:
Passengers may be allocated any seat on the flight in the class of service for which the ticket has been issued. Passengers who have pre-selected their seats, are advised that such pre-selected seats are not guaranteed and may not be available in some cases, and SIA reserves the right to allocate another seat to the passenger, within the same cabin, in lieu of the seat pre-selected by the passenger earlier.

Notice - Overbooking of flights:
Airline flights may be overbooked, and there is a slight chance that a seat may not be available on the flight for which a person has a confirmed reservation. If a flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservations in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to passengers in accordance with its boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadline (which are available upon request from the air carrier), persons involuntarily denied boarding are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries,

although other consumer protections may be available. Please check with your airline or your ticketing agent.

Air Passage Regulation:
Transportation and other services to be performed by the carrier are subject to Conditions of Contract, and other important notices which are delivered with this itinerary/receipt and form part of the Contract of Carriage. Please ensure that you have received these notices, and if not, contact the nearest office of the issuing airline or your travel agent to obtain a copy prior to the commencement of your trip.

If your journey involves an ultimate destination or stop in a country other than the country of departure, international treaties, known as the Warsaw Convention and the Montreal Convention, may be applicable. These conventions govern and, in some cases, limit the liability of carriers for death of or personal injury to passengers, and in respect to loss of or damage to baggage.
Also see notices in the Conditions of Contract under the following headings: Advice to International Passengers on Limitation of Liability and Notice of Baggage Liability Limitations.

Feedback and Queries:
You may provide feedback or send queries to Singapore Airlines Customer Affairs at Airline House, 25 Airline Road, Singapore 819829 or via the online feedback form available at http://www.singaporeair.com/en_UK/contact-us/.

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